

NYS Forum – PM Community of Practice Meeting

Tuesday, May 20, 2008

NYS PM Community of Practice

Overview of NYS Projects



Agenda

- **Welcome and Announcements**
 - **Jon Haverly, PMP - Keane, Inc.**
- **Overview of Project**
 - **Mahesh Nattanmai, PMP**
 - **New York State Financial Management System (FMS)**
 - **Jon Haverly, PMP**
 - **New York State Workers' Compensation Reform**
- **Questions**
- **Close**

PMO Community of Practice Repository

- Provides members of the NYS PM Community of Practice the ability to submit and search for PM artifacts. Examples of artifacts include successful deliverables, tools, templates, lessons learned and best practices. Send your documents for the information repository to:

pmo@oft.state.ny.us

- Protected by NYS Directory Services

- Link provided at www.nysforum.org/committees/projectmanagement/
- Contact your agency administrator for an NYSDS account (or Email the OFT PMO)

- Includes:

- Document repository
- Unmonitored message board
- Monitored FAQ list
- Area limited to NYS employees only

Overview of NYS Projects

“The doors of wisdom are never shut.”

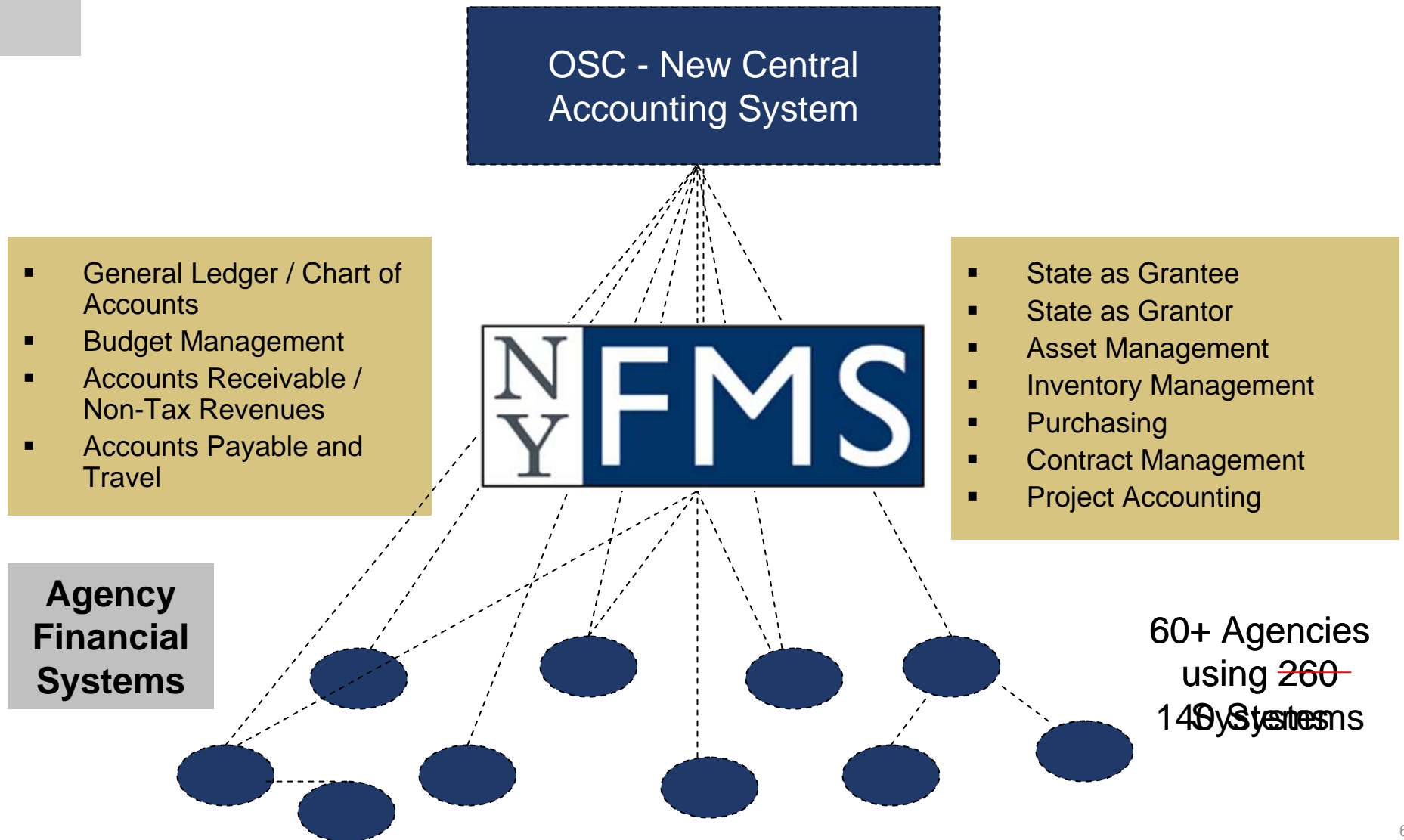
- Benjamin Franklin

Overview of NYS Projects

Mahesh Nattanmai, PMP

New York State Financial Management System (FMS)

New York Financial Management System (NYFMS)



NYFMS - Benefits to New York State

➤ Enterprise Benefits

- Standardization of processes
- Improved financial analysis capabilities

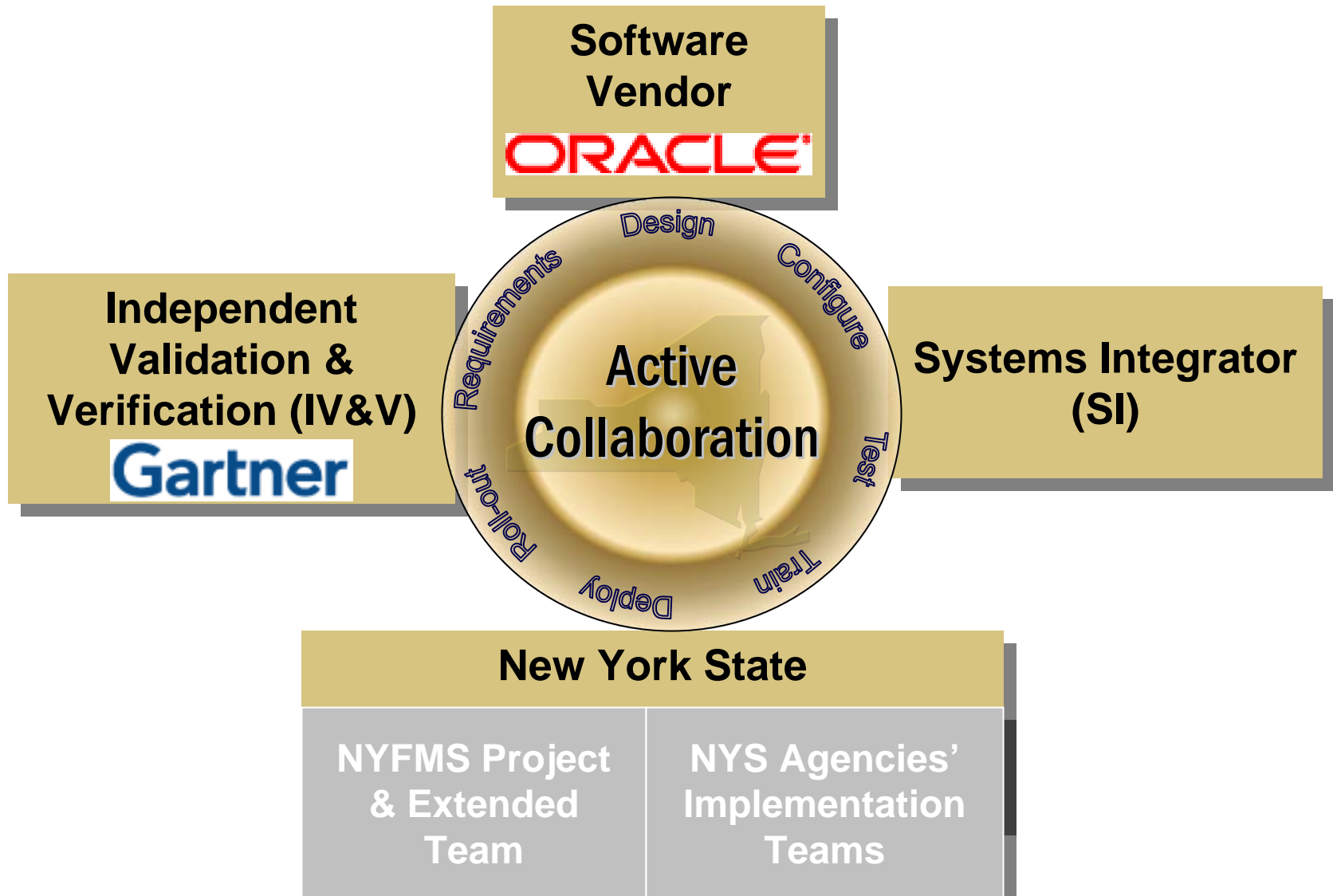
➤ Business Process Improvement Benefits

- Workflow automation
- Minimize duplicate data entry
- Consolidated purchasing support using online catalogs

➤ Technology Benefits

- Reduced application maintenance and support costs
- Centralized IT infrastructure disaster recovery capability

NYFMS – Project Team

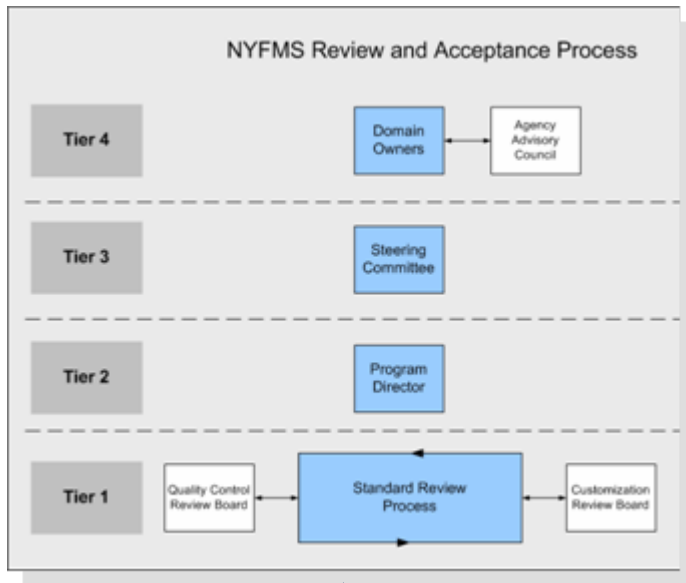


NYFMS – Challenges

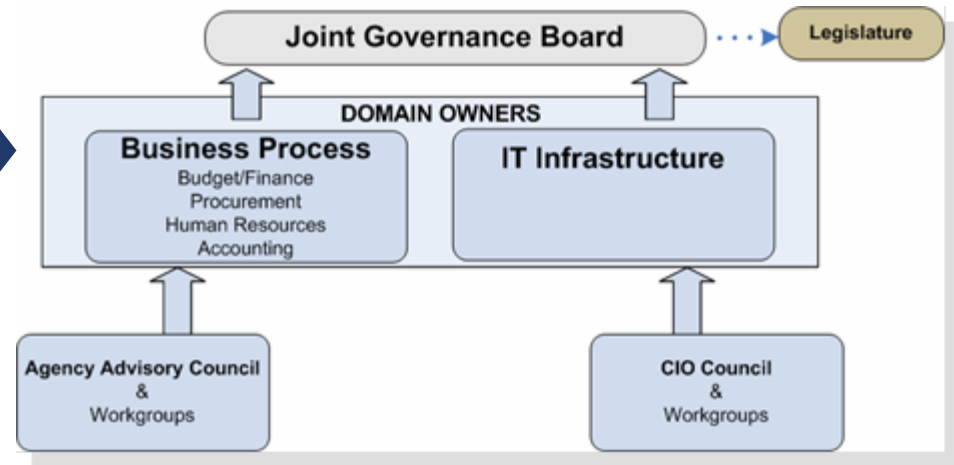
- Stakeholder Management
- External Dependencies
- Vendor Management

NYFMS – Project Governance

NYFMS Governance



Joint Governance



NYFMS Program

Projects



- System Integrator
- NYFMS Project Team Members
- Agency Representatives
- FOCAS Project Team Members

Questions

Questions?



Overview of NYS Projects

Jon Haverly, PMP

New York State Workers' Compensation Reform Project

New York WC Reform

➤ Background

- **Landmark Workers' Compensation Legislation signed on March 13, 2007**
 - Under the agreement, benefits for injured workers will be increased for the first time in more than a decade, and employer costs, which are among the highest in the nation, will be reduced by 10 to 15 percent with savings to grow over time.
- **Bill Items**
 - **Increased Benefits Rates for Injured Workers**
 - **Compliance Penalties**
 - Increased Penalty Amounts
 - New Penalties, including Stop Work Authority
 - Debarment from Public Works Contracts
 - **Fee Schedules – Pharmacy, Medical Equipment and Dental**
 - **Health Management Rules**

New York WC Reform

➤ Background

- **Multi-Agency Committees were established**
 - **Streamlined Adjudication**
 - Reform Project initiated in response to June 1, 2007 recommendations
 - Revision of core forms and vehicles for submission including phone and electronic filing of Claimant Reports.
 - **Data Collection**
 - **Medical Treatment Guidelines**
 - **Return to Work Program**

New York WC Reform

➤ Challenges

- **No existing organization in place at WCB to run an enterprise wide project**
- **Scope was in the form of a Bill (legal words...)**
- **Independent scope items (unrelated and various sizes)**
- **Project was late on March 14th (Day 1)**
- **Numerous Internal and External Stakeholders**
- **Changing of the WCB guard was not complete**
- **No Project Management Authority**
- **Changes based on regulations to be written**

New York WC Reform

➤ Advantages

- **#1 Priority Project at WCB**
- **Necessary resources committed**

New York WC Reform

- **How Project Management is being applied**
 - **No organization in place to run an enterprise wide project**
 - **Project was initiated to manage Reform implementation**
 - **Project Manager Assigned**
 - **Identified Executive and Project Sponsors**
 - **WCB Chair and Executive Director**
 - **General Counsel and CIO**
 - **Identified Steering Committee which included WCB Unit Heads**
 - **Establish Project Process**
 - **Roles and Responsibilities**
 - **Scope Review Process**
 - **Overall Communications Plan**

New York WC Reform

- **How Project Management is being applied (continued)**
 - **Scope was in the form of a Bill (legal words...)**
 - Included General Counsel as a Project Sponsor
 - Broke the Job Down – 55 various sized items were identified
 - Identified Owners and Leads for each item
 - Assigned an Office of General Counsel staff to each item
 - **Independent scope items (unrelated and various sizes)**
 - Grouped related items and identified Owners for each group
 - Develop template to capture project information for each item

New York WC Reform

Identification		
RT #: 1	Statutory Date: 3/13/07	Practical Date: 3/13/07
Group:	Owner:	Lead:
Detailed Information		
Name: Bill Section/ WCL Provision: §1 (p. 2) WCL §2(16) – (23) Description:		
Stakeholders Affected/WCB Units Involved		
Stakeholders Affected: Units Involved:		
Scope		
Application Changes: Procedure Changes: Form Changes: Report Changes: Training: Other Deliverables:		

New York WC Reform

Communication
Communications Plan (Audience/Vehicle/Timing):
Dependencies/Risk
Dependencies:
Risks:
Requirements
Specific Information on Scope: (Refer to other documents as necessary)
Additional Comments
Additional Comments:

New York WC Reform

- **How Project Management is being applied (continued)**
 - **Project was late on March 14th (Day 1)**
 - **Identified Statutory and Effective Date for each item**
 - **Prioritized each item: High, Medium and Low**
 - **Temporary processes identified and implemented immediately**

New York WC Reform

- **How Project Management is being applied (continued)**
 - **Numerous Internal and External Stakeholders**
 - **Revised Public Information Office**
 - **Seven Status Report versions in place, ranging from:**
 - Weekly high-level bullets for Governor's Office to a
 - Monthly 12 page complete report for Steering Committee
 - **Core Forms Revision Outreach**
 - Stakeholder outreach Sessions (Labor, Business, Insurance Carriers, and Attorneys)
 - Web Public Comment
 - Focus Groups used to solicit feedback

New York WC Reform

- **How Project Management is being applied (continued)**
 - **Changing of the WCB guard was not complete**
 - Established initial process
 - Briefed new players on the process as they arrived
 - Adjusted as necessary
 - **No Project Management Authority**
 - Soft skills used to establish relationships
 - Evoked Sponsor authority only when needed
 - **Changes based on regulations to be written**
 - Facilitate frequent risk discussions with Sponsors and Team to set expectations
 - Communicate all related changes as they occur

New York WC Reform

- **How Project Management is being applied (continued)**

“Build a process and they will come....”

New York WC Reform

➤ Current Status

- **Reform Bill Items**

- 80.0% of Reform Items are in place
- 7.5% are pending external input
- 10.0% are pending regulations
- 2.5% are in process of being implemented

New York WC Reform

➤ Current Status (continued)

- **Multi-Agency Committees were established**
 - **Streamlined Adjudication**
 - Target project completion date of November 2008 pending adoption of regulations.
 - **Data Collection**
 - Separate Program initiated in response to March 2008 recommendations
 - **Medical Guidelines**
 - Initial report released and additional reports in process
 - **Return to Work**
 - Impacts to WCB are being evaluated
- **WCB PMO is receiving enterprise wide recognition**

Questions

Questions?



Close

Thanks for attending!

“I would rather entertain and hope that people learned something than educate people and hope they were entertained.”

- Walt Disney